



SHILPA SHARMA

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CAREER OBJECTIVE

To integrate my teaching work experience and industry experience with acquired skills of training certifications, together with my personal attributes to deliver for the organisation seeking both professional and personal growth.

EMPLOYMENT HISTORY

- Currently employed as Full Time Assistant Professor (Dept. of Business Administration) in St. Xavier's College of Management & Technology, Patna since June 2023.
- Worked as Full Time Lecturer (Dept. of Management) in Cimage Professional College, Patna from July 2021 to June 2023.
- Worked in Quality Control department in Alkem Laboratories Limited, from August 2010 to April 2012.

PROFESSIONAL ACCOMPLISHMENTS

- Served as Resource person for 3 days in a Five -day FDP on “Emotional Intelligence for Academic Leaders, Building Empathy, Resilience and Inclusive classroom Learning Environment” from January 5-9 organised by Xavier University Patna in collaboration with The Bhopal School of Social Sciences, Bhopal.
- Under Faculty exchange Program, conducted classes for students of Department of Business Administration, St. Xavier's College, Dumka in February 2025 on “Service Quality Gap Model”
- Facilitated as Resource person in A six days faculty Development programme on Innovation Creativity and Emerging Trends in Teaching & Research and delivered a session on “VARK Learning Style in Alignment with NEP 2020” organised by Xavier University in September 2025.

QUALIFICATIONS

- Pursuing PhD.
- Master of Business Administration (2018-2020) Major- Human Resources
Minor- Marketing (L.N. Mishra, Patna)
UGC NET qualified.
Summer Internship on “Salary Administration at JPNI, Patna airport”.
- Bachelor of Pharmacy - Muzaffarpur Institute of Technology, Muzaffarpur
(2006-2010)
Vocational training at MacLeods Pharmaceuticals, Baddi H.P. in Quality Control
department in June 2009.
- Intermediate in Science- Patna Women’s College, Patna University (2003-05)
- 10th- Krishna Niketan, CBSE (2003)

RESEARCH /BOOKS/PUBLICATIONS

- Published a paper on “Human Resource Management in the Gig economy: A study on sustainable HRM practices in Gig Workers in the era of Algorithmic Control”.
E ISSN: 2584-2854 Volume: 04 Issue: 03 March 2026 in -International Research Journal on Advanced Engineering and Management.
<https://doi.org/10.47392/IRJAEM.2026.0077>
- Presented a paper titled – “Algorithmic Governance & Gig Economy Dynamics” at National Conference on “AISDTBM- 2026: Artificial Intelligence, Sustainability and Digital Transformation in Business and Management” on 20th April 2026.
- Presented a paper titled - Navigating the VUCA World: Rise and Challenges of Gig Economy in India in National Seminar organized by Department of Commerce, Xavier University Patna on 21st January 2026.
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- Presented a research paper on “A study on use of Technology in Human Resource Management activities in companies” organized by Dept. of Commerce, St. Xavier’s College of Management & Technology, Patna in January 2025.
- Published a paper in Second International Conference on Futuristic Trends in Science, Engineering, and Management (ICFTSEM-II)- 2025 in February 2025 on “A study on Green Economy of Bihar and its impact on the people” organised by Dept. of Business Administration of SXCMT Patna and Global Hub Coimbatore. e ISSN no-2584-2854, volume 03 Issue 04 April 2025.
<https://doi.org/10.47392/IRJAEM.2025.0110>

- Published a paper in International Research Journal on Advanced Engineering & Management (IRJAEM) on “A Comparative study on customer satisfaction on different Airlines at Patna Airport”. e ISSN no-2584-2854 volume 03 Issue 03 March 2025. <https://doi.org/10.47392/IRJAEM.2025.0253>
- Presented a paper on “A study on Green Economy of Bihar Government and its impact on the people” in Second International Conference on Futuristic Trends in Science, Engineering, and Management (ICFTSEM-II)-2025” in February 2025.
- Presented and published a paper titled “Implementation of Knowledge Management in Universities of India” in journal - “International Research Journal on Advanced Engineering and Management” in International Conference in Futuristic Trends in Science, Engineering & Management jointly organised by SXCMT, Patna and Conference Hub, Coimbatore, Tamil Nadu held in February 2024 and received the “Best Presentation Certificate”.

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- Presented a paper titled “Sustainable HR practices in Government sector” in international seminar on “Navigating the New Frontiers of commerce: Digital Transformation, Sustainability, Global Challenges” by Department of Commerce, SXCMT, Patna” in January 2024.
- Presented a paper titled “Green Economy: Government of Bihar Innovations, Strategies & Framework” in National seminar organised by Department of Economics, SXCMT Patna in October 2023.
- Presented a paper and contributed the chapter titled – “Employee Adaptation in the era of Covid 19: Imperative in Human Resource Management” in international conference on Contemporary Issues in Business Management & Technology: Resilience Resurgence and Sustainability (CIBMIT 3.0) organised by Amity University, Patna in September 2022.
ISBN no- 978-93-94655-06-5
- Presented a paper on “Challenges of an HR manager post pandemic” in the 6th national conference NMSRC at International School of Management, Patna in 2022.

FDPs & SEMINARS

- Participated in a two-day training programme in Counselling Grounding: Techniques and Basics Counselling Skills organised by Xavier University Patna

(Counselling Cell) in collaboration with St Joseph's College, Tiruchirappalli on Jan 2-3 , 2026

- Participated in a five -day National FDP on “Emotional Intelligence for Academic Leaders, Building Empathy, Resilience and Inclusive classroom Learning Environment” from January 5-9 organised BY Xavier University Patna in collaboration with The Bhopal School of Social Sciences, Bhopal.
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- Attended a five- day National FDP on “Research Structuring & Publication Process” organised by Centre for Research & Training (CRT) and national Foundation for Entrepreneurship Development (NFED) Coimbatore, Tamil Nadu.
- Participated in a five- day FDP on “Research writing and Publishing in High-Impact Journals: AI Driven Insights for Scopus, SSCI, and ABDC Journals” by CIMP Patna in collaboration with Xavier University Patna from 1st to 5th Sep 2025.
- Participated in an international five days Faculty Development Programme on “Human Engineering for Psychological well Being” conducted by St. Joseph (Autonomous), Tiruchirappalli Tamil Nadu in September 2024.
- Attended a five days Faculty Development Programme on New Education Policy, 2020 held in St. Xavier's College of Management& Technology, Patna in April 2024.
- Attended a six days FDP on Pedagogical Emotional Competence organised in joint collaboration with IQAC, St. Xavier's College of Management& Technology, Patna and Aryabhata Knowledge University, Patna in February 2024.
- Attended a five days FDP on “Innovations in Teaching Pedagogy and Research trends” organised by IQAC Patna Women's College and St. Xavier's College of Management & Technology, Patna in collaboration with Xavier's Board of Higher Education in India, Bengaluru in July 2023.
- Participated in the “HR Conclave” organised by International School of Management on “Pandemic and changing education trend” in October 2021.
- Participation in a two days concert on behavioural training (Human Resources) by Dr. Badrinarayan in Alkem Laboratories Limited.

TRAINING & CERTIFICATIONS

- Certified Corporate Trainer& Facilitator (CPD, HRCI & SHRM)

- Certified Emotional Intelligence Trainer & Soft Skill trainer
- Conducted a training session on “**Effective workplace communication**” for the executive employees of “Bharat Heavy Electricals Limited”, BARH site, April 2023.

INTERESTS

- Writing blogs related to lifestyle, social, travelling and other contemporary issues.
- Travelling/ Visiting places to get acquainted of lifestyle and culture.

PERSONAL DETAILS

DOB: September 9, 1987

Linguistic proficiency: Fluent in English and Hindi (read, write, speak)

DECLARATION

I hereby confirm that the above information is true to the best of my knowledge and belief.

Shilpa Sharma