

Dr. UPASANA

Mob No- 9958480893

Email Id- upasana549@gmail.com

Career Objective:

Doctorate in Management and Masters in hospitality (specialization in sales & marketing) with 6 years of industry and academics experience looking for opportunities in academics in a growing and reputed organization where I can utilize and enhance my skills.

Current Position:

Assistant Professor at Xavier University Patna.

Educational Qualification:

Qualification	University/ Board	Year	Percentage
Ph.D	The Neotia University (UGC approved)	2025	Awarded
M.Sc. in Hospitality Administration (Specialization in sales & Marketing)	IGNOU/NCMHCT (IHM PUSA)	2017	72%
B.Sc. in Hotel & Hospitality Administration	IGNOU/NCMHCT (IHM Lucknow)	2015	72%
12th	CBSE	2012	68%
10th	ICSE	2009	78%

Work Experience:

1.) Assistant Professor at Xavier University Patna (July 2025 to current)

2.) Visiting Faculty at AMITY University Patna. (Aug 2023 till Jan 2024)

- Taking classes of entrepreneurship.

2.) LECTURER at CIMAGE group of institutions. (Jan 2023 till May 2023)

- Teaching Marketing and Entrepreneurship to BBA and BBM students.

3.) ASSISTANT PROFESSOR ADHOC at School of Hospitality and Culinary Art, The Neotia University (Sep 2019- Dec 2022)

- Taking classes of Marketing, Front office, Housekeeping, Entrepreneurship and Communication.
- Training & Placement In charge
- Mentoring and Counselling

4.) GUEST SERVICE SUPERVISOR at Lemon Tree Premier (Feb 2019- Aug-2019)

- Handling and supervising front desk operations.

5.) GUEST SERVICE ASSOCIATE at Lemon Tree Premier (Feb 2018- Feb-2019)

- Responsible for handling front desk operations and cashier desk.
- Responsibility includes handling front desk operations like chekin, checkout, situation handling etc.

6.) SALES ASSOCIATE at Oravel stays, Patna, Bihar (Jul 2017 - Jan 2018)

- Worked as implant of OYO in Travelia holidays Patna and dealt with the queries of rooms and tour packages.

Title of Ph.D Thesis

A Study On The Education System of Hospitality Education in the Light of New Education Policy.

Research Paper Published

Sl. No.	Topic of Publication	Publication Details with Month and Year	Publication Details
1	Empirical Examination of Attributes in Hospitality Education Policy	Journal of Electrical System, August 2024	ISSN:1112-5209/ SCOPUS

		(Acceptance Received waiting for Publication)	
2	Education Policies: Academic Growth in Hospitality Education	Educational Administration: Theory and Practice	2024, 30(5), 1946-1949 ISSN: 2148-2403/ SCOPUS

Conference and Seminars Attended and paper presented

Sl. No.	Conference/ Seminar Details	Year of conference	Title of the Paper(s)
1	International Conference Global Research Perspectives: Sustainovate 2025 organised by ISM Patna.	2025	Role of sustainable practices in guest awareness and satisfaction in the budgeted hotels.
2	'Moving Towards Green Economy' organized by St. Xavier's College of Management & Technology	2024	An exploratory study on green practices in the tourism sector- Perception of management students on west Bengal tourism.
3	'Innovation and Entrepreneurship' organized by Globsyn Business School.	2023	Education Policies: Academic Growth in Hospitality Education
4	'Innovation in Multidisciplinary Areas' organised by Research Foundation of India	2023	A paradigm shift in education policy for academic growth with special reference to hospitality education.

Hobbies and Interest:

- Travelling and interacting with new people
- Cooking
- Poetry, Fiction, History and Writing

Skills

- Team oriented and result driven
 - Leadership Quality
 - Teaching
 - Guest Relations
 - Training
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Languages Known:

- English (Fluency in speaking, reading and writing)
 - Hindi (Fluency in speaking, reading and writing)
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Personal Details:

Father's Name: Dr. Upendra Prasad Singh

Mother's Name. Meena Kumari

Husband's Name- Abhishek Kumar

Date of Birth:16/06/1994

Address- A-4. Gopal Block, Devki Dham Apartment,
Boring Canal Road, Patna- 800014

Height- 5/6 ft

Weight- 63kg
